

NEW HAIR BOUTIQUE

SALON

48 HOUR CANCELLATION POLICY

We kindly ask for your understanding that when appointments are forgotten or canceled without sufficient notice, it not only leaves gaps in our schedule but also denies other clients the chance to receive services. To help prevent oversights, appointments are confirmed via text message 48-72 hours in advance. As our services are tailored specifically to you, a cancellation fee will be incurred.

- Cancellations with less than 48 hours' notice will result in a charge of 50% of the scheduled service. For Tuesday appointments, please notify us by close of business on the preceding Friday, as we are closed on Sundays and Mondays, reopening on Tuesday mornings.
- "No-shows" will also be subject to a charge of 50% of the scheduled service. This includes same-day cancellations.

Our cancellation policy enables us to inform waitlisted clients of any openings and ensures our team's schedules remain optimized, allowing us to serve everyone efficiently. These policies reflect our commitment to providing exceptional service to both current and future clients.

Thank you for your understanding and support.

TERMS and CONDITIONS

ALL SERVICE PRICES ARE STARTING PRICES

Final cost of service prices may vary based on hair condition, length, density, and any additional services required. Your stylist will inform you of cost before accepting the service.

NEW HAIR BOUTIQUE

SALON

REDOS/ADJUSTMENTS

If you find yourself less than thrilled with your hair results, please reach out to our salon directly. While we don't offer refunds on services performed, we're dedicated to making your experience right. We're happy to make small tweaks or adjustments within 7 days of your appointment.

We want to emphasize that this service is intended for genuine concerns about your hair, not for simply changing your mind or seeking free services. Our goal is to ensure your satisfaction with the quality, and we're here to listen and do our best to address any reasonable requests.

EXTENSIONS

We're dedicated to bringing your hair dreams to life with extensions at our salon. Offering a diverse range of brands and installation methods, we tailor each extension experience to match your unique hair and desires. Our commitment to customization ensures that every install is a perfect fit for you.

It's crucial to recognize that extensions come with no guarantees, regardless of the circumstances. That's why we insist on a thorough consultation before any extension appointment. We believe in transparency and want to establish clear, realistic expectations from the start. Please understand that once the service is completed, refunds cannot be provided. For a consultation, please reach out to the salon directly.

REFUNDS

Regrettably, we do not provide refunds under any circumstances, whether it's for products or services. Please refer to our Redo Policies if you're dissatisfied with your results.

NEW HAIR BOUTIQUE

SALON

SERVICES CONSENT INFORMATION

I understand and agree to the following terms and conditions for receiving a chemical service at **New Hair Boutique Salon:**

I understand that chemical treatments have different effects on different hair types and colors. I agree NOT to hold the salon and the hair technician liable for any issues in the event of unexpected or undesired results. I understand that any further alterations or corrections will be provided at my own expense.

I understand that previous treatments and chemical services can continue to have an effect on my hair. It has been recommended to me that I fully disclose my previous treatments to my stylist prior to the treatment.

I understand that the chemicals may have unexpected and undesired effects on the metals in my jewelry. I verify that I will remove my jewelry for the duration of the treatment.

I understand that my stylist is a certified stylist who will try his or her best to create my desired results. I understand that the best way to assist my technician is to be clear about my requirements.